

APPENDIX A - ADMINISTRATION

LINE OF AUTHORITY FOR WAIVER OPERATION

CHECK ONE:

_____ The waiver will be operated directly by the Medical Assistance Unit of the Medicaid agency.

_____ The waiver will be operated by _____, a separate agency of the State, under the supervision of the Medicaid agency. The Medicaid agency exercises administrative discretion in the administration and supervision of the waiver and issues policies, rules and regulations related to the waiver. A copy of the interagency agreement setting forth the authority and arrangements for this policy is on file at the Medicaid agency.

X_____ The waiver will be operated by the Disability Services Division, Developmental Disabilities Unit, a separate division within the Single State agency. The Medicaid agency exercises administrative discretion in the administration and supervision of the waiver and issues policies, rules and regulations related to the waiver. A copy of the interagency agreement setting forth the authority and arrangements for this policy is on file at the Medicaid agency.

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APPENDIX B - SERVICES AND STANDARDS

APPENDIX B-1: DEFINITION OF SERVICES

The State requests that the following home and community-based services, as described and defined herein, be included under this waiver. Provider qualifications/standards for each service are set forth in Appendix B-2.

a. X Case Management

X Services which will assist individuals who receive waiver services in gaining access to needed waiver and other State plan services, as well as needed medical, social, educational and other services, regardless of the funding source for the services to which access is gained.

Case managers shall be responsible for ongoing monitoring of the provision of services included in the individual's case plan.

1. X Yes 2. _____ No

Case managers shall initiate and oversee the process of assessment and reassessment of the individual's level of care and the review of the case plan at such intervals as are specified in Appendices C & D of this request.

1. X Yes 2. _____ No

_____ Other Service Definition (Specify):

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b. X Homemaker:

 X Services consisting of general household activities (meal preparation and routine household care) provided by a trained homemaker, when the individual regularly responsible for these activities is unable to manage the home and care for him or herself . Homemakers shall meet such standards of education and training as are established by the State for the provision of these activities.

 Other Service Definition (Specify):

c. Home Health Aide services:

 Services defined in 42 CFR 440.70, with the exception that limitations on the amount, duration and scope of such services imposed by the State's approved Medicaid plan shall not be applicable. The amount, duration and scope of these services shall instead be in accordance with the estimates given in Appendix G of this waiver request. Services provided under the waiver shall be in addition to any available under the approved State plan.

 Other Service Definition (Specify):

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d. X Personal care services:

 X Assistance with eating, bathing, dressing, personal hygiene, activities of daily living. This services may include assistance with preparation of meals, but does not include the cost of the meals themselves. when specified in the case plan, this service may also include such housekeeping chores as bed making, dusting and vacuuming, which are incidental to the care furnished, or which are essential to the health and welfare of the individual, rather than the individual's family. Personal care services may be provided outside the recipient's residence. The care provided must be within the scope of the service as defined above. The amount of care must be based on care needs in the recipient's residence. Personal care providers must meet State standards for this service.

1. Services provided by family members
(Check one):

 X Payment will not be made for personal care services furnished by a member of the individual's family.

 Personal care providers may be members of the individual's family. Payment will not be made for services furnished to a minor by the child's parent (or step-parent), or to an individual by that person's spouse.

 Justification attached.
(Check one):

 Family members who provide personal care services must meet the same standards as providers who are unrelated to the

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individual.

_____ Standards for family members providing personal care services differ from those for other providers of this service. The different standards are indicated in Appendix B-2.

2. Monitoring of personal care providers will be furnished by (Check all that apply):

- _____ A registered nurse, licensed to practice nursing in the State.
- _____ A licensed practical or vocational nurse, under the supervision of a registered nurse, as provided under State law.
- X Case managers
- X Other (Specify):
By licensed Developmental Disability Service Providers. Staff of Aging Services Division do random on site reviews of providers and visit recipients to assess adequacy and quality of care.

3. Frequency or intensity of monitoring (Check one):

- X As indicated in the case plan
- X Other (Specify):
Minimum of quarterly contact by the case manager and random contact by state office staff.

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4. Relationship to State plan services
(Check one):

 X Personal care services are not provided under the approved State plan.

 Personal care services are included in the State plan, but with limitations. The waived service will serve as an extension of the State plan service, in accordance with documentation provided in Appendix G of this waiver request.

 Personal care services under the State plan differ in service definition or provider type from the services to be offered under the waiver.

 Other service definition (Specify):

e. X Respite care:

 X Services provided to individuals unable to care for themselves; furnished on a short-term basis because of the absence or need for relief of those persons normally providing the care.

 Other service definition (Specify):

FFP will not be claimed for the cost of room and board except when provided as part of respite care furnished in a facility approved by the State that is not a private residence.

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Respite care will be provided in the following location(s) (Check all that apply):

- Individual's home or place of residence
- Foster home (Adult Family Foster Care Home)
- Medicaid certified Hospital
- Medicaid certified NF
- Medicaid certified ICF/MR
- Group home
- Licensed respite care facility
- Other community care residential facility approved by the State that its not a private residence (Specify type):

Other service definition (Specify):

f. Adult day health:

- Services furnished 3 or more hours per day on a regularly scheduled basis, for one or more days per week, in an outpatient setting, encompassing either health and social services needed to ensure the optimal functioning of the individual. Meals provided as part of these services shall not constitute a "full nutritional regimen" (3 meals per day). Physical, occupational and speech therapies indicated in the individual's case plan will be furnished as component parts of this service, if the

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provider is licensed by a state agency.

Transportation between the individual's place of residence licensed as a group living arrangement under North Dakota Administrative Code 75-04-01 and the adult day health center will be provided as a component part of the residential service. The cost of this transportation is included in the rate paid to providers of adult day health services. Family members will not be reimbursed for the provision of transportation services.

(Check one):

- 1. Yes
- 2. No

_____ Other service definition (Specify):

Qualifications of the providers of adult day health services are contained in Appendix B-26.

g. Habilitation:

Services designed to assist individuals in acquiring, retaining and improving the self-help, socialization and adaptive skills necessary to reside successfully in home and community-based settings. This service includes:

Residential habilitation: assistance with acquisition, retention, or improvement in skills related to activities of daily living, such as personal grooming and cleanliness, bed making and household chores, eating and the preparation of food, and the social and adaptive skills necessary to enable the individual to reside in a non-institutional setting. Payments for residential habilitation are not made for room and board. Payment for residential habilitation does not include

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payments made, directly or indirectly, to members of the individual's immediate family. Documentation which shows that Medicaid payment does not cover these components is attached to Appendix G.

X

Day Supports: Day supports may include assistance with acquisition, retention, or improvement in self-help, socialization and adaptive skills; social, recreational and therapeutic activities to maintain social, physical, recreational, personal care, and community integration skills; pre-vocational skills training; and supervision for health and safety and behavior management.

Services shall normally be furnished in a non-residential setting separate from the individual's home or residential facility and during hours of the day and days of the week appropriate to day services. Services shall normally be furnished 4 or more hours per day on a regularly scheduled basis, for one or more days per week unless provided as an adjunct to other day activities included in an individual's plan of care. However, services may be provided in residential or other settings or on schedules as appropriate to the individual's needs according to health status, safety concerns, age, or other factors identified in the individual's plan of care.

Day supports may include pre-vocational services not available under a program funded under section 110 of the Rehabilitation Act of 1973 or section 602(16) and (17) of the Individuals With

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Disabilities Education Act (20 U.S.C. 1401 916 and 17) aimed at preparing an individual for paid or unpaid employment, but are not job task oriented. They may include teaching such concepts as compliance, attendance, task completion, problem solving and safety to persons not expected to be able to join the general work force or participate in a transitional sheltered workshop within one year (excluding supported employment program). Pre-vocational training activities included in this service are not primarily directed at teaching specific job skills, but at underlying habilitative goals, such as attention span and motor skills. All pre-vocational training will be reflected in the individual's program plan as directed to habilitative, rather than explicit employment objectives and documentation will be maintained in the file of each individual receiving this service. When compensated, individuals are paid at less than 50 percent of the minimum wage.

Educational services, which consist of special education and related services as defined in sections (15) and (17) of the Individuals with Disabilities Education Act, to the extent to which they are not available under a program funded by IDEA. Documentation will be maintained in the file of each individual receiving this service that:

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1. The service is not otherwise available under a program funded under the Rehabilitation Act of 1973, or P.L. 94-142; and

X

Supported employment services, which consist of paid employment for persons for whom competitive employment at or above the minimum wage is unlikely, and who, because of their disabilities, need intensive ongoing support to perform in a work setting.

Supported employment is conducted in a variety of settings, particularly work sites in which persons without disabilities are employed. supported employment includes activities needed to sustain paid work by individuals receiving waiver services, including supervision and training. When supported employment services are provided at a work site in which persons without disabilities are employed, payment will be made only for the adaptations, supervision and training required by individuals receiving waiver services as a result of their disabilities, and will not include payment for the supervisory activities rendered as a normal part of the business setting.

Supported employment services furnished under the waiver are not available under a program funded by either the Rehabilitation Act of 1973 or P.L. 94-142. Documentation will be maintained in the file of each individual receiving this service that:

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1. The service is not otherwise available under a program funded under the Rehabilitation Act of 1973, or P.L. 94-142.

FFP will not be claimed for incentive payments, subsidies, or unrelated vocational training expenses such as the following:

1. Incentive payments made to an employer to encourage or subsidize the employer's participation in a supported employment program;
2. Payments that are passed through to users of supported employment programs; or
3. Payments for vocational training that is not directly related to an individual's supported employment program.

Transportation may be provided between the individual's residence licensed as a group living arrangement under North Dakota Administrative Code 75-04-01 and the site of the habilitation services, and between habilitation sites (in cases where the individual receives habilitation services in more than one site) as a component part of habilitation services. The cost of this transportation is included in the rate paid to providers of the appropriate type of habilitation services. Family members will not be reimbursed for the provision of transportation services. Reimbursement of costs for training of residents of licensed group living arrangements to learn to use public transportation will not be reimbursed.

1. X Yes 2. No

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_____ Other service definition (Specify):

The State requests the authority to provide the following additional services, not specified in the statute. The State assures that each service is cost-effective and necessary to prevent institutionalization. The cost neutrality of each service is demonstrated in Appendix G. Qualifications of providers are found in Appendix B-2.

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h. _____ Environmental accessibility adaptations:

_____ Those physical adaptations to the home, required by the individual's plan of care, which are necessary to ensure the health, welfare and safety of the individual, or which enable the individual to function with greater independence in the home, and without which, the individual would require institutionalization. Such adaptations may include the installation of ramps and grab-bars, widening of doorways, modification of bathroom facilities, or installation of specialized electric and plumbing systems which are necessary to accommodate the medical equipment and supplies which are necessary for the welfare of the individual. Excluded are those adaptations or improvements to the home which are of general utility, and are not of direct medical or remedial benefit to the individual, such as carpeting, roof repair, central air conditioning, etc. Adaptations which add to the total square footage of the home are excluded from this benefit. All services shall be provided in accordance with applicable State or local building codes.

_____ Other service definition (Specify):

I. _____ Skilled nursing:

_____ Services listed in the plan of care which are within the scope of the State's Nurse Practice Act and are provided by a registered professional nurse, or licensed practical or vocational nurse under the supervision of a registered nurse, licensed to practice in the State.

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_____ Other service definition (Specify):

j. _____ Transportation:

_____ Service offered in order to enable individuals served on the waiver to gain access to waiver and other community services, activities and resources, specified by the plan of care. This service is offered in addition to medical transportation required under 42 CFR 431.53 and transportation services under the State plan, defined at 42 CFR 440.170(a) (if applicable), and shall not replace them. Transportation services under the waiver shall be offered in accordance with the individual's plan of care. Whenever possible, family, neighbors, friends, or community agencies which can provide this service without charge will be utilized.

_____ Other service definition (Specify):

k. _____ Specialized Medical Equipment and Supplies:

_____ Specialized medical equipment and supplies to include devices, controls, or appliances, specified in the plan of care, which enable individuals to increase their abilities to perform activities of daily living, or to perceive, control, or communicate with he environment in which they live.

This service also includes items necessary for life support, ancillary supplies and equipment necessary to the proper functioning of such items, and durable and non-durable medical equipment not available under the

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Medicaid State plan. Items reimbursed with waiver funds shall be in addition to any medical equipment and supplies furnished under the State plan and shall exclude those items which are not of direct medical or remedial benefit to the individual. All items shall meet applicable standards of manufacture, design and installation.

_____ Other service definition (Specify):

1. _____ Chore services:

_____ Services needed to maintain the home in a clean, sanitary and safe environment. This service includes heavy household chores such as washing floors, windows and walls, tacking down loose rugs and tiles, moving heavy items of furniture in order to provide safe access and egress. These services will be provided only in cases where neither the individual, nor anyone else in the household, is capable of performing or financially providing for them, and where no other relative, caregiver, landlord, community/volunteer agency, or third party payor is capable of or responsible for their provision. In the case of rental property, the responsibility of the landlord, pursuant to the lease agreement, will be examined prior to any authorization of service.

_____ Other service definition (Specify):

m. _____ Personal Emergency Response Systems (PERS)

_____ PERS is an electronic device which enables certain individuals at high risk of institutionalization to secure help in an

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emergency. The individual may also wear a portable "help" button to allow for mobility. The system is connected to the person's phone and programmed to signal a response center once a "help" button is activated. The response center is staffed by trained professionals, as specified in Appendix B-2. PERS services are limited to those individuals who live alone, or who are alone for significant parts of the day, and have no regular caregiver for extended periods of time, and who would otherwise require extensive routine supervision.

_____ Other service definition (Specify):

n. _____ Adult companion services:

_____ Non-medical care, supervision and socialization, provided to a functionally impaired adult. Companions may assist or supervise the individual with such tasks as meal preparation, laundry and shopping, but do not perform these activities as discrete services. The provision of companion services does not entail hands-on nursing care. Providers may also perform light housekeeping tasks which are incidental to the care and supervision of the individual. This service is provided in accordance with a therapeutic goal in the plan of care, and is not purely diversional in nature.

_____ Other service definition (Specify):

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o. _____ Private duty nursing:

_____ Individual and continuous care (in contrast to part time or intermittent care) provided by licensed nurses within the scope of State law. These services are provided to an individual at home.

_____ Other service definition (Specify):

p. X Family training:

_____ Training and counseling services for the families of individuals served on this waiver. For purposes of this service, "family" is defined as the persons who live with or provide care to a person served on the waiver, and may include a parent, spouse, children, relatives, foster family, or in-laws. "Family" does not include individuals who are employed to care for the consumer. Training includes instruction about treatment regimens and use of equipment specified in the plan of care, and shall include updates as necessary to safely maintain the individual at home. All family training must be included in the individual's written plan of care.

X Other service definition (Specify):

Infant Development - means a systematic application of an individualized family service plan designed to alleviate or mediate developmental delay of the client from birth through age two

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g. _____ Attendant care services:

_____ Hands-on care, of both a supportive and health-related nature, specific to the needs of a medically stable, physically handicapped individual. Supportive services are those which substitute for the absence, loss, diminution, or impairment of a physical or cognitive function. this service may include skilled or nursing care to the extent permitted by State law. Housekeeping activities which are incidental to the performance of care may also be furnished as part of this activity.

Supervision (Check all that apply):

_____ Supervision will be provided by a Registered Nurse, licensed to practice in the State. The frequency and intensity of supervision will be specified in the individual's written plan of care.

_____ Supervision may be furnished directly by the individual, when the person has been trained to perform this function, and when the safety and efficacy of consumer-provided supervision has been certified in writing by a registered nurse or otherwise as provided in State law. This certification must be based on direct observation of the consumer and the specific attendant care provider, during the actual provision of care. Documentation of this certification will be maintained in the consumer's individual plan of care.

_____ Other supervisory arrangements (Specify):

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_____ Other service definition (Specify):

r. X Adult Residential Care (Check all that apply):

 X Adult foster care: Personal care and services, homemaker, chore, attendant care and companion services medication oversight (to the extent permitted under State law) provided in a licensed (where applicable) private home by a principal care provider who lives in the home. Adult foster care is furnished to adults who receive these services in conjunction with residing in the home. the total number of individuals (including persons served in the waiver) living in the home, who are unrelated to the principal care provider, cannot exceed 4). Separate payment will not be made for homemaker or chore services furnished to an individual receiving adult foster care services, since these services are integral to and inherent in the provision of adult foster care services.

_____ Assisted living: Personal care and services, homemaker, chore, attendant care, companion services, medication oversight (to the extent permitted under State law), therapeutic social and recreational programming, provided in a home-like environment in a licensed (where applicable) community care facility, in conjunction with residing in the facility. This service includes 24 hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and to provide supervision, safety and security. Other individuals or agencies may also furnish care directly, or under arrangement with the community care facility, but the care provided by these other entities supplements that provided by the community care facility and does not supplant it.

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Personalized care is furnished to individuals who reside in their own living units (which may include dually occupied units when both occupants consent to the arrangement) which may or may not include kitchenette and/or living rooms and which contain bedrooms and toilet facilities. The consumer has a right to privacy. Living units may be locked at the discretion of the consumer, except when a physician or mental health professional has certified in writing that the consumer is sufficiently cognitively impaired as to be a danger to self or others if given the opportunity to lock the door. (This requirement does not apply where it conflicts with fire code.) Each living unit is separate and distinct from each other. The facility must have a central dining room, living room or parlor, and common activity center(s) (which may also serve as living rooms or dining rooms). The consumer retains the right to assume risk, tempered only by the individual's ability to assume responsibility for that risk. Care must be furnished in a way which fosters the independence of each consumer to facilitate aging in place. Routines of care provision and service delivery must be consumer-driven to the maximum extent possible, and treat each person with dignity and respect.

Assisted living services may also include (Check all that apply):

- Home health care
- Physical therapy
- Occupational therapy
- Speech therapy
- Medication administration
- Intermittent skilled nursing services
- Transportation specified in the plan of care

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_____ Periodic nursing evaluations

_____ Other (Specify)

However, nursing and skilled therapy services (except periodic nursing evaluations if specified above) are incidental, rather than integral to the provision of assisted living services. Payment will not be made for 24-hour skilled care or supervision. FFP is not available in the cost of room and board furnished in conjunction with residing in an assisted living facility.

_____ Other service definition (Specify):

Payments for adult residential care services are not made for room and board, items of comfort or convenience, or the costs of facility maintenance, upkeep and improvement. Payment for adult residential care services does not include payments made, directly or indirectly, to members of the consumer's immediate family. The methodology by which payments are calculated and made is described in Appendix G.

s. X Other waiver services which are cost-effective and necessary to prevent institutionalization (Specify):

 Family Support Services (see attached)

t. _____ Extended State plan services:

The following services, available through the approved State plan, will be provided, except that the limitations on amount, duration and scope specified in the plan will not apply. Services will be as defined and described in the approved State plan. The provider qualifications listed in the plan will apply, and are

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hereby incorporated into this waiver request by reference. These services will be provided under the State plan until the plan limitations have been reached.

Documentation of the extent of services and cost-effectiveness are demonstrated in Appendix G. (Check all that apply):

- Physician services
- Home health care services
- Physical therapy services
- Occupational therapy services
- Speech, hearing and language services
- Prescribed drugs
- Other State plan services (Specify):

u. _____ Services for individuals with chronic mental illness, consisting of (Check one):

Day treatment or other partial hospitalization services (Check one):

Services that are necessary for the diagnosis or treatment of the individual's mental illness. These services consist of the following elements:

- a. individual and group therapy with physicians or psychologists (or other mental health professionals to the extent authorized under State law),

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- b. occupational therapy, requiring the skills of a qualified occupational therapist,
- c. services of social workers, trained psychiatric nurses, and other staff trained to work with individuals with psychiatric illness,
- d. drugs and biologicals furnished for therapeutic purposes,
- e. individual activity therapies that are not primarily recreational or diversionary,
- f. family counseling (the primary purpose of which is treatment of the individual's condition),
- g. training and education of the individual (to the extent that training and educational activities are closely and clearly related to the individual's care and treatment), and
- h. diagnostic services.

Meals and transportation are excluded from reimbursement under this service. The purpose of this service is to maintain the individual's condition and functional level and to prevent relapse or hospitalization.

_____ Other service definition (Specify):

_____ Psychosocial rehabilitation services (Check one):

_____ Medical or remedial services recommended by a physician or other licensed practitioner under State law, for the maximum reduction of physical or mental disability and the restoration of maximum functional level.

Specific psychosocial rehabilitation services include the following:

- a. restoration and maintenance of daily living skills (grooming, personal hygiene, cooking, nutrition, health and mental health education, medication management, money management and maintenance of the living environment);
- b. social skills training in appropriate use of community services;
- c. development of appropriate personal support networks, therapeutic recreational services (which are focused on therapeutic intervention, rather than diversion); and
- d. telephone monitoring and counseling services.

The following are specifically excluded from Medicaid payment for psychosocial rehabilitation services:

- a. vocational services,
- b. prevocational services,
- c. supported employment services, and

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d. room and board.

_____ Other service definition (Specify):

_____ Clinic services (whether or not furnished in a facility) are services defined in 42 CFR 440.90.

Check one:

_____ This service is furnished only on the premises of a clinic.

_____ Clinic services provided under this waiver may be furnished outside the clinic facility. Services may be furnished in the following locations (Specify):

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APPENDIX B-2

PROVIDER QUALIFICATIONS

A. LICENSURE AND CERTIFICATION CHART

The following chart indicates the requirements for the provision of each service under the waiver. Licensure, Regulation, State Administrative Code are referenced by citation. Standards not addressed under uniform State citation are attached.

SERVICE	PROVIDER	LICENSE	CERTIFICATION	OTHER STANDARD
1. Case Management	County Social Service Boards and Department of Human Services Regional Human Service Centers			Licensed Social Worker County Social Service Board Bachelor's Degree and QMRP
2. Homemaker	County Social Service Boards			Qualified Service Provider
3. Personal Care Services	Private Providers Public Providers County Social Service Boards	NDCC 25-16 NDAC 75-04-01		Accreditation (See NDAC 75-04-01) Qualified Service Provider
4. Adult Day Health	Private Providers or any qualified provider	NDCC 23-16		Qualified Service Provider
5. Habilitation	Private Providers Public Providers	NDCC 25-16 NDAC 75-04-01		Accreditation (See NDAC 75-04-01)
6. Family Support Services	Private Providers or any qualified provider	NDCC 25-16 NDAC 75-04-01		Accreditation (See NDAC 75-04-01)
7. Respite Care	Respite Care Provider	NDCC 23-16 NDAC 33-07-01 (hsp); 33-07-03.1 (nf)		Enrolled as QSP per NDAC 75-03-23-07
8. Adult Family Foster Care	Individuals QSP's	NDCC 50-11		Qualified Service Provider per NDAC 75-03-23-07
9. Family Training - Infant Development	Private Providers Public Providers	NDAC 75-04-01		Accreditation (See NDAC 75-04-01)

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B. ASSURANCE THAT REQUIREMENTS ARE MET

The State assures that the standards of any State licensure or certification requirements are met for services or for individuals furnishing services provided under the waiver.

C. PROVIDER REQUIREMENTS APPLICABLE TO EACH SERVICE

For each service for which standards other than, or in addition to State licensure or certification must be met by providers, the applicable educational, professional, or other standards for service provision or for service providers are attached to this Appendix, tabbed and labeled with the name of the service(s) to which they apply.

When the qualifications of providers are set forth in State or Federal law or regulation, it is not necessary to provide copies of the applicable documents. However, the documents must be on file with the State Medicaid agency, and the licensure and certification chart at the head of this Appendix must contain the precise citation indicating where the standards may be found.

D. FREEDOM OF CHOICE

The State assures that each individual found eligible for the waiver will be given free choice of all qualified providers of each service included in his or her written plan of care.

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APPENDIX B-3

KEYS AMENDMENT STANDARDS FOR BOARD AND CARE FACILITIES

KEYS AMENDMENT ASSURANCE:

The State assures that all facilities covered by section 1616(e) of the Social Security Act, in which home and community-based services will be provided, are in compliance with applicable State standards that meet the requirements of 45 CFR Part 1397 for board and care facilities.

APPLICABILITY OF KEYS AMENDMENT STANDARDS:

Check one:

- Home and community-base services will not be provided in facilities covered by section 1616(e) of the Social Security Act. Therefore, no standards are provided.
- A copy of the standards applicable to each type of facility identified above is maintained by the Medicaid agency.

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FAMILY SUPPORT SERVICES

Family Support Services are family centered supports which are authorized for an eligible client, in order for them to remain in an appropriate home environment. Family Support Services are based on the primary caregivers need for support in meeting the health, safety, developmental and personal care needs of the client. Personal care needs include eating, bathing, dressing, personal hygiene and activities of daily living. Activities of daily living may include housekeeping; such as, meal preparation, bed making, vacuuming, and laundry which are essential to the health and safety of the client. Chore services are not included.

Support is offered in the form of assistance, maintenance, and/or supervision. Family Support Services staff may provide assistance by physically aiding individuals in meeting needs they are not capable of completing independently. Maintenance support assists individuals in completing tasks they are partially capable of performing.

Support may be offered in the home of the primary caregiver when they are either present or absent. Support may also be offered in another family home.

In-home support is provided when the client is living in their family home or the home of their primary caregiver. Services may be provided when the primary caregiver is present in the home to assist them in meeting the excess care needs related to the client's disability. Supports may also be offered to allow the primary caregiver an opportunity to leave the home as Family Support Services staff temporarily assume the caregiver role. Family Support Services are not available for individuals residing in group residential settings.

Out-of-home support is not available in group residential settings. When the eligible client is a minor, out-of-home support is provided in a licensed family home. For children who cannot remain in their natural family home on a full-time basis, out-of-home support is available only if they are not considered deprived within the definition of NDCC 27-20-02 (5); and are not considered boarding care according to the definition of the North Dakota Department of Public Instruction.

Family Support Services authorizations indicating the amount and type(s) of supports needed are developed by Developmental Disabilities Case Managers. The client or their guardian selects a provider from a list of providers licensed to deliver Family Support Services.

When in-home support services are provided and the primary caregiver is present, Family Support Service staff work with only the eligible individual. Out-of-home support also involves only the eligible individual. When in-home support services are provided and the primary caregiver is absent, Family Support Services staff can be responsible for non-eligible children

(siblings), only if it has been determined by the Developmental Disabilities Case Manager and the licensed Family Support Services provider that the needs of the eligible child can be met while the Family Support Services caregiver supervises other siblings. If it is determined that the Family Support Services caregiver cannot meet the needs of the eligible child and provide supervision for siblings, the primary caregiver must arrange for other means of supervision for the non-eligible children. When in-home support is provided by a professional caregiver (nurse) in the absence of the primary caregiver, the Family Support Services caregiver will work with only the eligible individual.

To assure that Family Support Service Providers do not retain reimbursement for services they did not deliver, at least quarterly, Developmental Disabilities Case Managers will review each Family Support Service Authorization, data regarding the amount of services delivered, and reimbursement received by the provider. If the amount of services delivered matches the amount of services the provider was reimbursed for, or if the amount of services the provider was reimbursed for does not exceed the amount that was actually delivered by 1/3 of the authorized amount (not to exceed 20 hours) and it is anticipated that the services will be delivered during the next quarter, no adjustment will be made. If the amount of services delivered is less than the amount for which the provider was reimbursed by greater than 1/3 of the authorized amount or exceeds 20 hours, or it is anticipated that the services will not be delivered during the next quarter, the Developmental Disabilities Case Manager will rewrite the authorization to depict the actual amount of services delivered. When an authorization is reduced (daily rate is less), the provider will submit a request for adjustment. If Family Support Services have been terminated and the provider was reimbursed for services they did not deliver, they will submit a refund check with a provider remittance advise. All transactions will be documented on MMIS.