

State Family Outcomes Measurement System Self-Assessment Guide

Background and Purpose

The State Family Outcomes Measurement System Framework (S-FOMS) is a framework originally developed by the Early Childhood Outcomes (ECO) Center that identifies seven key components of a high-quality family outcomes measurement system at the state level. The framework is intended to assist states in developing a measurement system that captures various aspects of family outcomes and experiences, such as the benefits that families receive from program participation, family satisfaction with services, perceived helpfulness of the services, and family involvement with the service delivery system.

The S-FOMS and two related resources were developed for state Part C and Part B 619/Preschool programs to evaluate and improve their family outcomes measurement system. The S-FOMS and the two related resources are:

- **State Family Outcomes Measurement System Framework (S-FOMS)** – Contains background information and the framework’s 7 components, 15 quality indicators and their associated elements of quality. It provides an easy way to review the content of the S-FOMS.
- **S-FOMS Self-Assessment** – an Excel-based tool that provides an automated scoring form for states to rate their family outcomes measurement system on the 15 quality indicators and associated elements and to set priorities for improvement.
- **S-FOMS Self-Assessment Guide** – Presents general guidance for the self-assessment process and detailed instructions on use of the Excel tool.

The S-FOMS applies to all state programs regardless of their specific family outcomes measurement approach (e.g., ECO Family Outcomes Survey, NCSEAM survey).

Suggested Use of the Self-Assessment

We recommend identifying a team of key stakeholders to complete the self-assessment, including staff and beneficiaries of early intervention and preschool special education. States may opt to complete one or more components of the self-assessment at a time or over an extended period of time. Different sets of stakeholders may be appropriate participants for different components. If stakeholders complete it openly and thoughtfully, the self-assessment process will result in valuable discussions about the status of the current system and produce a quantitative and qualitative picture of the system’s strengths and areas for improvement.

We encourage states to use the self-assessment as part of an ongoing improvement planning process in which they assess the status of their system, develop a plan for improvement, implement the plan, and reassess the system to monitor progress. When used as part of an ongoing process, reassessment enables a state to monitor and document progress toward building a quality family outcomes measurement system. Having an outcomes measurement system in place positions the state to be able to systematically use family outcomes and experiences data in implementing and improving high-quality supports and services for children and families.

S-FOMS Components

Purpose
Data Collection and Transmission
Analysis
Reporting
Using Data
Evaluation
Cross-system Coordination

Overview of the Suggested Process

1. Select the component(s) for which the self-assessment will be completed.
2. Identify the appropriate stakeholders to participate in the self-assessment process.
3. Gather the stakeholders and complete the self-assessment.
4. Review the self-assessment results with the stakeholders and determine priorities for improvement planning.
5. With the stakeholders, develop a plan for improvement.
6. Implement the plan for improvement.
7. Establish and maintain a continuous cycle of reassessment and improvement planning, that is, re-administer the self-assessment, identify areas of progress and new or ongoing areas for improvement, and revise the plan accordingly.

Completing the Self-Assessment

The seven S-FOMS components have one to five quality indicators, and each quality indicator has multiple elements of quality. When completing the self-assessment, stakeholders review and discuss each element, assigning it a consensus rating of 1 to 4 and briefly describing the basis (the evidence) for the rating.

Stakeholders should read each element and discuss whether it is in place and, if so, whether it is partially or fully implemented. The element ratings are defined as follows.

Elements of Quality Rating Scale	
1	No - element not in place <u>and</u> not planning to work on it at this time
2	No - element not in place <u>but</u> planning to work on it or getting started
3	Yes - element partially implemented
4	Yes - element fully implemented

An element can be partially implemented in a variety of ways. It might be that some aspects of the element are implemented and others are not. It might be that the element is implemented in some areas of the state but not others. By fully implemented, we mean the element is in place and of high quality.

Documenting the evidence for the rating decision is important for improvement planning, so there is a clear record of what the stakeholders considered in reaching their decision. For example, if the element was rated as partially implemented, what aspect of the element was identified as not yet in place or of high quality?

The combination of ratings across the elements determines the rating for the associated quality indicator. Unlike the element rating, the quality indicator rating is not selected by the stakeholder group but is calculated automatically based on the element ratings. The rating for a quality indicator can range from 1 to 7, with 1 meaning none of the associated elements of quality are planned or in place and 7 meaning all elements of quality are fully implemented. All the elements associated with the quality indicator must have a rating for the tool to calculate the rating for the quality indicator.

Quality Indicator Rating Scale	
1	None of the elements is yet planned or in place.
2	Most of the elements are not yet planned or in place.
3	Some elements are in place; a few may be fully implemented.
4	At least half of the elements are in place; a few may be fully implemented.
5	At least half of the elements are in place; some are fully implemented.
6	At least half of the elements are fully implemented; the rest are partially implemented.
7	All elements are fully implemented.

Note: *In place* means an element is fully or partially implemented.

The S-FOMS Self-Assessment Tool creates a profile that includes a summary of the numerical ratings and a graph of the results. The bars in the graph are color coded to indicate the relative strengths and weaknesses across the quality indicators in each of the completed components.

Although the self-assessment will highlight system strengths and weaknesses, it is not a road map that specifies where to start or what to do next. The state must determine where to direct improvement efforts based on its priorities and resources. After reviewing the overall results for the quality indicators, the stakeholders should determine the priority areas for improvement. To record priorities, the state can refer to the worksheet for each of the components completed. The Self-Assessment Tool provides for priority ratings of low, medium, or high to be assigned to the elements of quality, the quality indicators, or both. The priorities assigned in the component worksheets are summarized on the QI Summary sheet. An improvement plan can be developed based on the profile and the priorities assigned by the stakeholders.

Instructions on how to use the S-FOMS Self-Assessment Tool are on the first worksheet in the file (**Instructions**) and on the following pages of this document. The tool is available online at [ECTA Outcomes Measurement: Family Outcomes](#) or the [DaSy Center](#).

Assistance with Completing the Self-Assessment

ECTA and DaSy staff are available to help states plan for and use the S-FOMS Self-Assessment. This includes answering questions about how to use the Self-Assessment Tool; assisting with planning for or facilitating the stakeholder discussion; identifying activities to improve the family outcomes measurement system; as well as providing other kinds of assistance the state might need. For assistance or questions about the measurement framework or the self-assessment, please contact ECTA or DaSy.

Detailed Instructions for Working in the S-FOMS Self-Assessment Tool

Overview of Instructions

The Self-Assessment Tool has 12 worksheets. Seven are for rating the elements of quality for each of the seven components. The purpose of each worksheet is explained below, along with the instructions on how to use it.

Upon opening the workbook, be sure to enable the macros. There are several ways to accomplish this, depending on which version of Microsoft Excel you are using.

- Microsoft Excel 2013: Click on the **Enable Content** button in the yellow **Message** bar.
- Microsoft Excel 2007 and 2010: Go to **File > Info > Enable Content > Enable All Content**.
- Microsoft Excel 2003: Download and install the Compatibility Pack from Microsoft: <https://www.microsoft.com/en-us/download/details.aspx?id=3>

If you cannot enable the macros through one of these methods, you may need to change a setting in your security or trust center settings. Additional information is provided at http://www.exceltrick.com/how_to/enable-macros-in-excel/.

Throughout the workbook, cells that are shaded light **yellow** require data entry; data cannot be entered in cells shaded light **blue**; those cells are automatically calculated and cannot be edited.

Worksheets

The 12 Worksheets

- Instructions
- Participants
- Table of Contents
- Element Rating Sheets (7)
 - Purpose
 - Data Collection and Transmission
 - Analysis
 - Reporting
 - Using Data
 - Evaluation
 - Cross-system Coordination
- QI Summary
- Data

Instructions

The **Instructions** sheet provides detailed instructions for working in the S-FOMS Self-Assessment Tool. They are provided in this document and in the first sheet of the workbook for your convenience.

Participants

This sheet is for documenting the participants involved in the self-assessment. Enter the name and/or role of each participant, and place an “X” in the cell in the component. Enter the date on which the self-assessment was completed in row 12.

Table of Contents

The **Table of Contents** sheet lists all the components of the S-FOMS. There are links to each of the component worksheets. An alternative to using the links is to click on the **Worksheet** tab at the bottom of the document.

Element Rating Worksheets

Element Ratings: Each of the seven worksheets is used to rate the elements of quality for one component. Within a worksheet the elements are organized by quality indicator (QI).

In the Rating column, enter the rating for each element by entering the number (1 to 4) or by selecting the value from the dropdown list. The Element of Quality Rating scale, 1 to 4, is presented at the top directly above the rating column.

Once all element ratings for a QI are entered, the QI rating is automatically calculated and displayed in the row for the respective QI (in the light blue cell).

Several QIs – AN2, AN4, RP2, and UD2 – begin with a yes/no question about whether the state has a process for systematically collecting information from local programs. If the answer is yes (the default), proceed to rate the elements that follow. A response of no will automatically result in a QI rating of 1, and the elements will be inaccessible for rating.

Two elements in QI DC1 (L, O) allow “not applicable” as a response option; the QI rating is adjusted as necessary if this is selected.

Evidence: Immediately below each element is a text box (shaded light yellow) for documenting the evidence for the element. The text box will expand to the needed length, and clicking on **Show Evidence** will resize the rows and display all the evidence; clicking on the **Hide Evidence** button will hide all the rows. Thus, the Element Rating worksheets may be viewed and/or printed with or without the evidence displayed.

At the top of each sheet is a link back to the **Table of Contents** and buttons that make it easy to navigate to each QI.

Priority: To the right of each cell for the element rating and QI rating is a cell to indicate the **Priority** of each element and QI. The priority rating is an optional feature and may be used for planning which elements or QIs to work on. The priority options are high, medium, or low, or this cell may be left blank.

The priority designation may be entered by typing L, M, or H (lower or upper case) or by using the drop-down list. We recommend states rate the elements of quality for all components that will be completed and then go back and assign the priority. This allows the stakeholders to get an overall view of strengths and areas of need across multiple QIs and elements.

QI Summary

The QI Summary sheet displays a summary of the QI ratings for each of the QIs for which all the elements were rated. **Data cannot be entered or edited on this sheet;** it simply displays the summary data from the Element Rating worksheets. The QI ratings are displayed in column J, and the QI priority, if entered, is displayed in column K. The red, yellow, or green horizontal bars graphically depict the QI ratings.

The total number of elements in the QI is to the right of the graph. To the right of the total is the number of elements in each QI with ratings of 1, 2, 3, and 4. A summary of the number of elements with each priority is on the far right. The number of elements for each priority reflects only those elements for which a priority was selected.

Use the links at the top left of the sheet, to the right of **Jump To**, to navigate to the components in the QI Summary.

Data

The **Get Data** button (on the **Instructions** tab) will generate a sheet with data for current quality indicator and element ratings. If additional QIs are completed after getting the initial data, click on the **Get Data** button again to refresh the sheet with all current data. There is a 10- to 15-second delay to generate the data sheet.

Saving the Results of the Self-Assessment

Because the S-FOMS Self-Assessment Tool is an Excel workbook, it needs to be saved just like any other workbook. We recommend saving the file with the date it was completed in the file name (e.g., S-FOMS SA_102217) and then saving it with a new file name if you complete more components later. Save the file often while you are working in it.

Printing the Results of the Self-Assessment

Each worksheet in the workbook has a default print area set up. To redefine or resize the print area, use the **Print Area** option in the Excel **Page Layout** tab.

Please cite as:

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