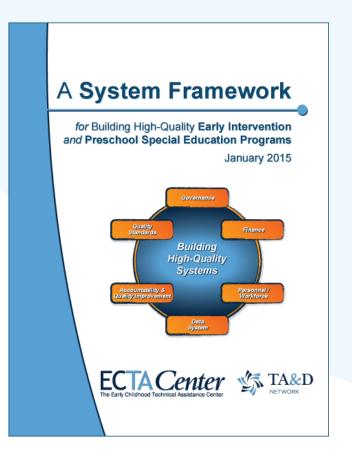


# Enhancing State Early Childhood System Infrastructure to Ensure Quality Services

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Dawn Hendricks, Virginia Section 619
TA Centers: Katy McCullough, Sharon Walsh & Anne Lucas

National Webinar: September 12, 2019

# **Welcome and Introductions**



# **Purpose for today:**

To provide state examples to illustrate use of the System Framework as a valuable resource for enhancing Part C and Section 619 systems





# Why a System Framework?

# State Infrastructure matters:

- All states have infrastructure to support provision of services at the local level
- State infrastructure is essential to ensuring high-quality services are delivered as required under IDEA
- State infrastructure includes important functions such as personnel development, planning for fiscal sustainability, providing policy and procedural guidance, and delivering TA to districts and local programs
- If state infrastructure matters, then we must define what highquality state infrastructure means





# **System Framework**

**Purpose**: to guide states in **evaluating** their current Part C/619 system, **identifying** areas for improvement, and **providing direction** on how to develop a more effective, efficient Part C and Section 619 system.

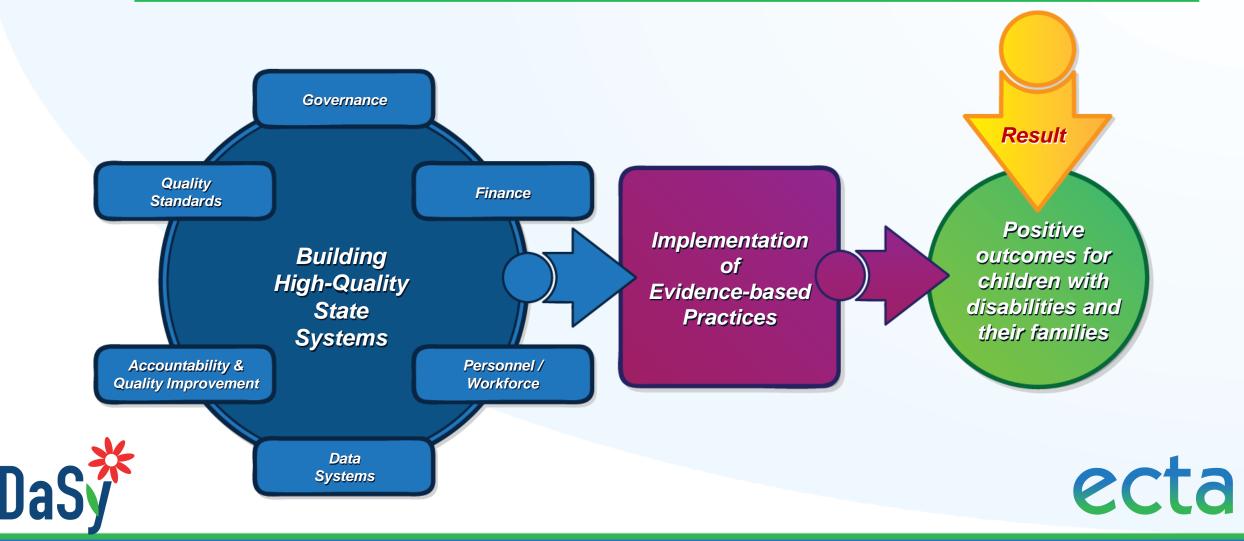
Audience: the key audience is state Part C and state Section 619 coordinators and staff, with acknowledgement that other key staff and leadership in a state will need to be involved.

**Development**: developed <u>collaboratively</u> with the field (state teams, TA partners, and national experts) through a 2-year <u>iterative</u> process.





# What does a state need to put into place to support implementation of effective practices?



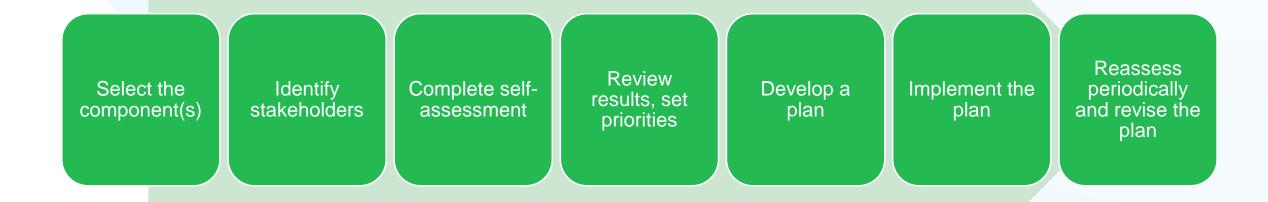
# **States are Using the Framework to:**

- Understand systems (turnover, leadership, etc.)
- Identify <u>strengths and needs</u>/challenges as part of improvement planning (with or without the self-assessment)
- Engage stakeholders in a process to understand the system; getting everyone on the same page about quality and improvement planning
- Evaluate and document improvements over time through qualitative and quantitative data (self-assessment)





# **Suggested Process for Self-Assessment**







# ecta

**State Examples** 

# Early Support for Infants and Toddlers

The System Framework: A Tool for System Redesign
Washington State Part C

www.dcyf.wa.gov



# WA Part C – All Components

# State Challenges – Legislation for System Redesign

- Lead Agency and State Education Agency responsible for providing El services.
- Majority of state funding appropriated for EI not under Lead Agency authority.
- Challenges related to accountability and oversight of school district providers.
- Challenges resulted in legislative bill requiring the State Lead Agency to:
  - Develop rules for EI in compliance with IDEA that apply to all entities providing EI services, including school districts.
  - Conduct a full fiscal accounting of the EI system.
  - Develop and submit a plan to the legislature on developing comprehensive and coordinated services for all children eligible for Part C.



# Redesign Plan Development

- Engaged stakeholders to provide verbal and written input on system issues and redesign plan.
- State staff reviewed entire System Framework and previous SSIP infrastructure analysis data, including framework data to inform priorities for system redesign (did not use self-assessment).
- Developed matrix summarizing system issues for each system component and key elements to consider for the redesign plan.
- With stakeholder input, prioritized system redesign elements for the system redesign plan.

# Redesign Plan

Used prioritized system design elements and information/data gathered to develop redesign plan that:

- Improved financial oversight and transparency (Finance Component).
- Ensured State is maximizing resources, e.g., Medicaid and private insurance (Finance Component).
- Simplified administrative processes and provided greater accountability and technical support to El providers (Governance, Accountability, Personnel/Workforce Components).

# Regionalization

# Redesign Plan

# Resources

Reduced administrative costs.
Increased accountability.

Geographic Provider access.

Potential loss of local income.

Keeping all stakeholders engaged.

> Transition from current structure.

Increased funding options for all early **3** intervention services.

**⊆** Statewide • funding access and equity.

Billing infrastructure.

Rate establishment.

Regional differences in cost of living.

Inconsistency in implementation of system of payments.

> Definition of administrative costs.

# **Robust Data**

High-quality, comprehensive data system.

**2** reliability, **e**fficiency and accountability. Data accuracy.

Unique child identifier.

Opportunity for consistent data for funding sources.

Interaction with other data systems.

accuracy and

Reports for

## Rules

Increased **=** consistency and

accountability. **S** with other early **c**hildhood programs.

**S** Adequate staffing and infrastructure.

Accountability at provider level.

> **Funding** consolidation.

Impact on families.

Provider

shortages.

service



# Thank you!

# **Contact:**

Laurie Thomas laurie.thomas@dcyf.wa.gov

# Virginia

Enhancing State Early Childhood System Infrastructure to Ensure Quality Services







VIRGINIA DEPARTMENT OF EDUCATION

# Why the DaSy Powerful Data TA?

- New 619 Coordinator
- New Director, Special Education Program Improvement
- Increase knowledge
- Improve integration and alignment of 619 and 611 data
- QUALITY B6 and B7



# **Intended Outcomes**

To improve accuracy of collected data for Indicators 6 and 7 with a particular focus on state and local level data collections:

- 1.1: Investigate Indicator B6 data, metadata, and associated processes and develop plans to improve accuracy and alignment.
- 1.2: Investigate Indicator B7 data, metadata, and associated processes and develop plans to improve accuracy and alignment.



# Self-Assessment for ECTA/DaSy Data System Framework

- Outlines and explains the elements of a highquality data system
- Developed to guide State Part C and Section 619/Preschool programs in
  - evaluating their current systems,
  - identifying areas of improvement, and
  - developing efficient infrastructure and processes for implementing improvement strategies



# Data Governance and Management and Data Use

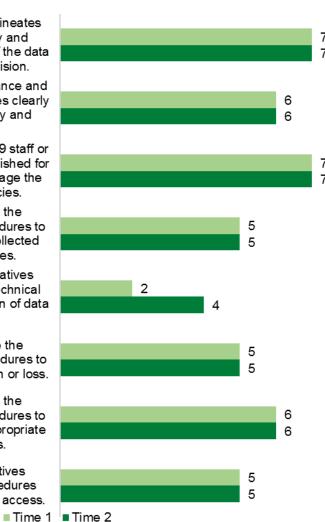
# SA Ratings

- -December 2015 (Time 1) and
- -November 2017 (Time 2



# Section 619: Data Governance and Management

- The data governance structure delineates appropriate decision-making authority and accountability consistent with the uses of the data system reflected in the purpose and vision.
  - The state ensures data governance and management roles and responsibilities clearly establish decision-making authority and accountability.
- Data governance authorizes Part C/619 staff or representatives to implement policies established for the state Part C/619 data system and manage the data system in accordance with all policies.
- Data governance policies require the development and implementation of procedures to ensure the quality and integrity of data collected from state/local programs and agencies.
- Part C/619 state staff or representatives implement monitoring procedures and technical assistance to ensure consistent application of data quality and integrity policies.
- 6. Data governance policies require the development and implementation of procedures to ensure the security of the data from breach or loss.
- 7. Data governance policies require the development and implementation of procedures to ensure that only authorized users gain appropriate access to the data, including reports.
- 8. Part C/619 state staff or representatives support and implement management procedures that maintain and address data security and access.

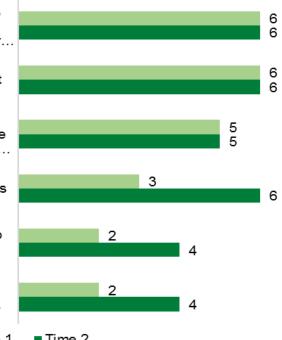


| 1 | None of the elements is yet planned or in place.   |
|---|--|
| 2 | Most of the elements are not yet planned or in place.                                    |
| 3 | Some elements are in place; a few may be fully implemented.                              |
| 4 | At least half of the elements are in place; a few may be fully implemented.              |
| 5 | At least half of the elements are in place; some are fully implemented.                  |
| 6 | At least half of the elements are fully implemented; the rest are partially implemented. |
| 7 | All elements are fully implemented.  |



# Section 619: Data Use Subcomponent

- 1. Part C/619 state staff plan for data analysis, product development, and dissemination to address the needs of the state agency and other...
  - Part C/619 state staff or representatives conduct data analysis activities and implement procedures to ensure the integrity of the data.
- 3. Part C/619 state and local staff or representatives prepare data products to promote understanding of the data and inform decision-...
- 4. Part C/619 state and local staff or their representatives disseminate data products to users to meet their needs.
  - Part C/619 state and local staff use data to inform decisions.
  - Part C/619 state staff or representatives support the use of data at state and local levels.



■ Time 2 ■ Time 1

| 1 | None of the elements is yet planned or in place.   |
|---|--|
| 2 | Most of the elements are not yet planned or in place.                                    |
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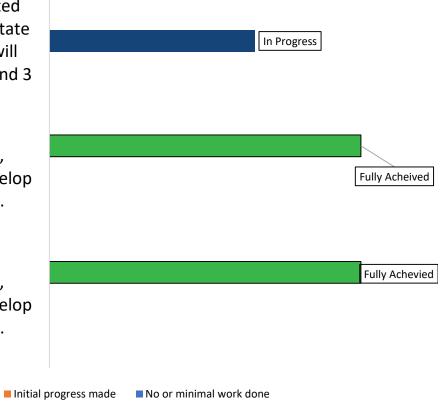
# **619 Data Use Sub-component**

Outcome 1: To improve accuracy of collected data for Indicators 6 and 7 with a focus on state and local level data collections, the state will complete activities to support outcomes 2 and 3 below.

Outcome 2: Investigate Indicator B6 data, metadata, and associated processes and develop plans to improve accuracy and alignment.

Outcome 3: Investigate Indicator B7 data, metadata, and associated processes and develop plans to improve accuracy and alignment.

In progress





# **Outcomes**

- District reporting tool for B6
- Web based tool to determine B6 code
- Webinar on procedures specific to Virginia for determining B7 rating
- Guidance document and Q and A document for analyzing and reporting B6 data
- Began bi-annual conference focused on data quality for B6, B7, and B12
  - TA Providers attended and co-conducted sessions on collecting and reporting Indicators B6 and B7 data
  - TA providers co-conducted focus groups on collecting and reporting B6and B7 data
  - TA providers conducted a meta-analysis of these data and showed the state team members (and later, session attendees) trends
  - Provided TA on collecting and reporting B6
  - Provided TA on collecting and reporting B7

# Unintended impacts

- Learned ideas that they could utilize in relationship to their other data needs and data collections
- State team members built better relationships across VDOE and across school divisions



# Department of Education

- Director, Special Education Program Improvement
- Assistant Director,
   Special Education
   Program
   Improvement
- Data Manager
- 619 Coordinator (Early Childhood Special Education)

# **State-Wide**

• 619 Coordinator

# Local

- Special Education Director
- Early Childhood Special Education "Coordinator"
- Data Manager



# Where are We Now?

# B6

- Three webinars on reporting accurate data
- Annual TA provided at conference on data collection and reporting
- TA provided to new ECSE Coordinators on data collection and reporting
- Use of B6 data to identify divisions in need of intensive TA to increase inclusion in Early Childhood

# B7

- TA document and resources on the Child Outcomes Summary (COS) Process
- Two modules on child development
- Updated the webinar on procedures specific to Virginia
- Three modules on completing accurate ratings with case examples
- Online course for COS team members to learn to provide accurate B7 ratings
- Annual TA provided at conference on data collection and reporting
- Data reports now available to school divisions
- TA provided to new ECSE Coordinators
- Continued bi-annual conference
- Website for ECSE leaders in school divisions focused on B6, B7, and B12

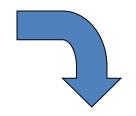


# Continuous Program Improvement



# Reflect

Are we where we want to be?

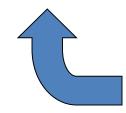


# Check

(Collect and analyze data)

# Plan (vision)

**Program characteristics Child and family outcomes** 



**Implement** 





# **Future Activities**

- B7 Collection processes for accuracy and efficiency
- Reliability checks for local trend reports, year to year changes
- Validity checks for illogical data
- Additional resources
- Enhance TA for those new to ECSE leadership
- Use of data B6 and B7



# **Key Take Aways**

Can <u>use part</u> of the Framework

Can use (or not use) the self-assessment tool

 Systems improvement is <u>complex</u> and the Framework (and TA) are available to support this complex work





# **New Resource: Quick Start Guide**





### System Framework: Quick Start Guide

### Purpose

The System Framework: Quick Start Guide is designed to help state leaders scan their system and determine which components) of the System Framework might be most helpful for in-depth assessment and improvement planning. State early intervention and preschool special education systems are made up of infrastructure components, some of which likely function better than others. Ideally, state leaders would conduct an in-depth review of all components of their system with stakeholder involvement. However, with limited time, state leaders can use this guide to help identify a starting point.

### Using the Quick Start Guide

To get started, respond Yes, No or Not Sure to each of the questions listed below. If you don't understand the question, you can learn more by going to the quality indicator(s) of the component associated with the question. The link for each component is provided.

Note: This is a fillable PDF form. If your PDF reader software supports the feature, you can mark checkboxes and type directly in the form's notes fields. Be sure to save your changes when you are finished working.

Next, look across all your responses and locate where you identified higher concentrations of items marked No or Not Sure. You might consider starting with these components. However, there is no prescribed order for how to move through the System Framework. Given your state context, certain factors such as input from stakeholders or priorities of state leadership may be critical to consider when determining where to start.

Now that you have identified a starting point, the Guidance for Using the ECTA/DaSy Framework Self-Assessment and Self-Assessment Workbook are available with additional guidance on the process.

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CHILD DEVELOPMENT INSTIT

Project Officer: Julia Martin Eile

ECTA System Framework: Quick Start Guide (drafted July 3, 2019)

- Quick Scan to identify a starting point
- Yes/No/Not Sure response to a few questions under each component
- Broad sense of Areas of Need for further exploration





# **Key Resources**

- Framework
- Self-Assessment
- Quick Start Guide

- State Scenarios
- Glossary
- Resources organized by component

# Find out more at

http://ectacenter.org/sysframe/

https://dasycenter.org/resources/dasy-framework/





# ecta



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