

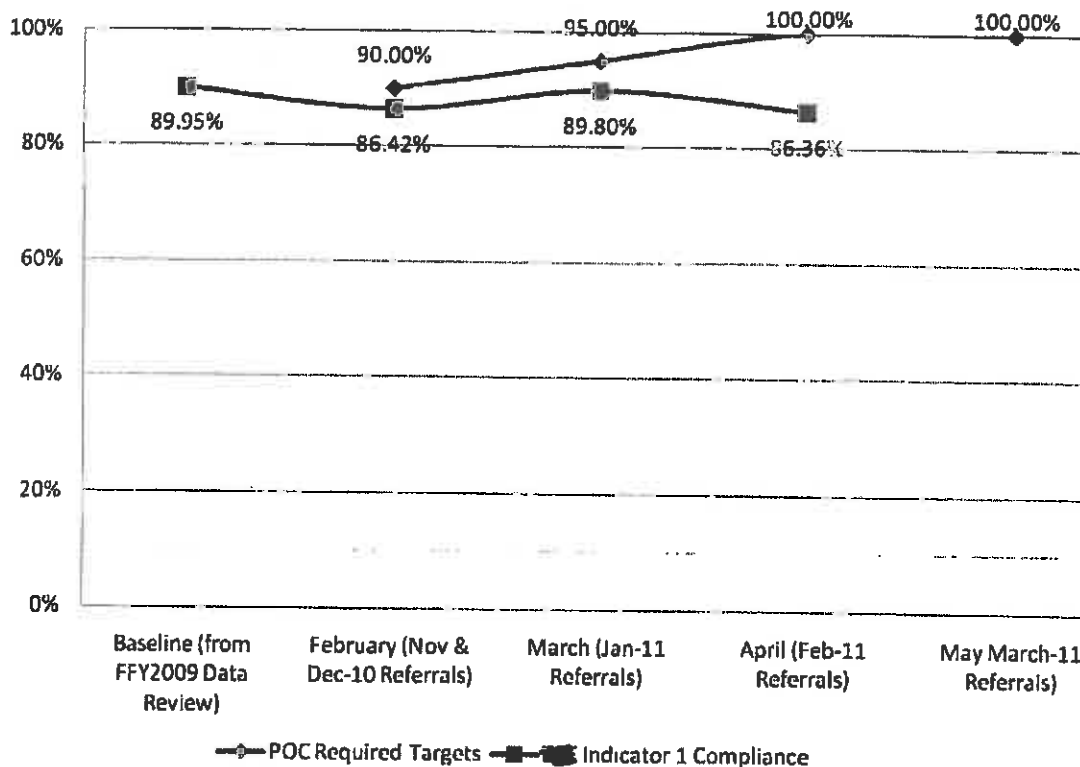
January 2011 Plan of Correction

Date of Notification: January 5, 2011
Date to timely correct: January 4, 2012
Date of Release:

State TA Contact: Lenita Hartman, Early Intervention Colorado Community Coordinator

Indicator 1: Timely Services

During the FFY2009 data review, The [redacted] was noted to be out of compliance for indicator 1, timely service provision within 28 days. A data analysis was conducted on May 6, 2011 to determine whether [redacted] has met the required evidence of change for timely service provision according to the benchmarks outlined within the plan of correction using the Community Contract and Management System Database. Analysis to determine progress and slippage includes children referred during the following months: November 2010, December 2010, January 2011, and February 2011.



[redacted] initiated 260 early intervention services for 184 children referred November 2010 through February 2011. In total 163 (88.5%) of these children received their early intervention services either within the required 28-day timeline or the services were delayed due to a family reason. Within this sample, there are 13 instances of a missing service start date or reason for delayed service. *The performance of [redacted] may improve as instances of missing data are addressed.*

Late services were attributed to system reasons for 21 of the children (11.5%). Noted system reasons include: difficulty finding SLP provider (6), miscalculation of the 28-day timeline (4), provider not available due to holidays (1). Nearly half (42%) of the service records did not have a description of the system reason entered in Community Contract and Management System Database at the time of analysis.

Late services were attributed to family reasons for 19 of the children (10%). Noted family reasons include: difficulty scheduling visit with the family (12), family out of town (3), family request (3), family cancellation

(1), and family moved (1). Thirty-seven (37) of the service records did not have a description of the family reason entered into the Community Contract and Management System Database at the time of analysis.

The Early Intervention Coordinator at [REDACTED] attributes ongoing non-compliance to provider shortage for the physical therapy and speech language pathology early intervention services within the southern [REDACTED] service area. [REDACTED] is in the process of contracting with two new providers for that service area. The speech language pathology early intervention service accounts for 48% of the late services based on a system reason within this sample.

At this time, [REDACTED] continues to be out of compliance for timely services. The compliance of [REDACTED] may improve as instances of missing data are addressed. [REDACTED] should also ensure that service coordinators and providers within the Early Intervention program understand the requirements of timely service provision within 28 days of consent and how to calculate this required timeline.

Completed plan of correction required activities:

- [REDACTED] has submitted three child specific reports to date for children referred November 2010 through February 2011.

Incomplete plan of correction required activities:

- **Due 15th of the month:** A child specific report for Indicator 1 is due on the 15th of each month up to and up to and until [REDACTED] is released from this plan of correction.
- **Ongoing - Review, update and/or complete policies and procedures,** including an organizational chart detailing lines of supervision.
- **Ongoing – work with the Early Intervention Colorado Community Coordinator** to ensure that required forms, interagency agreements and waivers (if applicable) are in place.